

WARRANTY AND LIABILITY POLICY

June 1st, 2021

OTT HydroMet B.V. warrants all goods manufactured by it under the Kipp & Zonen brand name to be free from defects in materials or workmanship for a period of 2 years (24 months) from the date of invoice in the case of new goods, unless specifically stated otherwise.

Many radiometers have a warranty under the same terms and conditions of 5 years (60 months) from the date of invoice; including the CMP, SMP, CHP, SHP, CGR, SGR, CUV and SUV ranges of instruments, the CVF4 Ventilation Unit (from serial number 193800) and the AMPBOX signal amplifier. Please visit www.otthydromet.com and select the most applicable language/region of the Kipp & Zonen brand to check the products to which the 5-year warranty applies.

Repairs and spare parts have a warranty that is limited to the soundness of the executed works for a period of three months from the date of invoice.

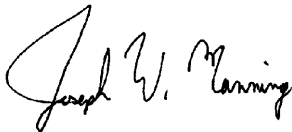
OTT HydroMet B.V. is only liable under this warranty for defects which have occurred within the warranty period and which arise as a direct result of defective materials or workmanship.

This warranty shall not apply to any goods which have been repaired or altered without the permission of OTT HydroMet B.V.; nor does it cover normal wear and tear, misuse or accidental damage.

In respect of goods supplied by OTT HydroMet B.V., but not of its manufacture, the customer is entitled only to such benefit as OTT HydroMet B.V. may itself receive under any warranty given to it in respect thereof.

Except for provision of mandatory law regarding (product) liability, or for gross negligence or willful misconduct by OTT HydroMet B.V. or its management, OTT HydroMet B.V. is not obliged to any compensation of damages of whatever nature, direct or indirect, including consequential loss in respect of movables or immovables or persons that pertain to the Customer or to third parties.

Joseph Manning



VP Sales & Service
OTT HydroMet B.V.