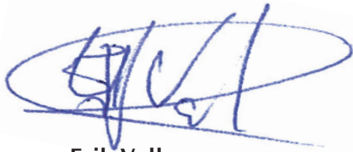


## PRODUCT SUPPORT POLICY

Kipp & Zonen B.V. will make its best efforts to support all goods manufactured by it for a period of at least 7 (seven) years from the date of invoice.

Such support includes technical assistance, service and repair of the goods, testing and calibration, supply of spare parts and availability of documentation.

In respect of goods supplied by Kipp & Zonen but not of its manufacture, the Customer is entitled only to such support as Kipp & Zonen may itself receive under any policy given to it in respect thereof



**Erik Valks**  
CEO